

Understanding your bill

ITEMIZED BILL DETAIL

Amount Due: These sections show the details of the policies you have in this Bill Account.

Billed Item: These are all the policies in the bill account, not just the ones that are being billed.

Term: This is the effective and expiration date of the billed item.

Bill Plan: We offer flexible options for this bill plan: full term, 2-installment, 4-installment and monthly.


Current Balance: This is the current balance in this account for all policies.

Fees: Late fee and installment fees (if applicable) will be included in the itemized bill detail.

MANAGE YOUR ACCOUNT ONLINE

View your account, make payments and more online at www.eaststreetins.com

ACCOUNT INVOICE



PO Box 6496, Indianapolis, IN 46206-6496
www.eaststreetins.com

THIS IS NOT A BILL

BILLING NOTICE
DOE, JANE
123 ANYSTREET
ANYTOWN OH 55555-5555

Statement Date 00/00/0000
Bill Account Number 0000000000
Total Amount Due \$XX.XX
Payment Due Date 00/00/0000
If payment is received after 00/00/0000 a \$15 late fee will apply. To avoid this fee or a lapse in insurance coverage, payment of the Total Amount Due must be received by the Payment Due Date.

Call Us
1-833-327-8787

Follow Us
@eaststreetins




ITEMIZED BILL DETAIL

Billed Item	Description	Term	Status	Bill Plan	Current Balance	Amount Due
0123456789	2005 CHRY 300 TOURING	00/00/0000 to 00/00/0000	Active	Full Term	\$XX.XX	\$XX.XX
Totals					\$XX.XX	\$XX.XX

Policy changes pending on or occurring after 00/00/0000 will appear on the next invoice. Any overpayment will be applied to your account.

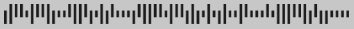
▼ Detach the bottom portion and return with payment in the enclosed envelope. ▼

Make check payable to East Street Insurance or pay online at www.eaststreetins.com. Please include your bill account number.

 Online Account Manager
oam.eaststreetins.com
 Go Paperless
www.eaststreetins.com/paperless
 Online Billing Help
www.eaststreetins.com/billinghelp

P54639506200072616600033506200000000000000000335000000000000002 0

Return Address Must Show In Window



EAST STREET INSURANCE
PO BOX 1270
INDIANAPOLIS IN 46206-1270

Bill Account Number 0000000000
Total Amount Due \$XX.XX
Payment Due Date 00/00/0000

221-063 1-21 (0H) DOE, JANE 0000000000 00/00/0000 Page 1 of 2 0001

ACCOUNT OVERVIEW

Statement Date: This is the date your statement was issued.

Bill Account Number: This is important information in the event that you contact us regarding a billing question.

Total Amount Due: This is the total amount owed to East Street Insurance at the time this invoice was processed.

Payment Due Date: This is the date your payment is due to East Street Insurance.

CONTACT INFORMATION

For billing questions, contact our Customer Service Center, M-F 8 am-8 pm and Saturday 9 am-3 pm.

ACCOUNT ACTIVITY

Find the details of your account activity since your last statement. This includes but is not limited to payments, refunds or policy changes, policy renewals, policy cancellations/reinstatements, any assessed fees and your current balance.

The screenshot shows a bill page with a grey background. At the top, there is a section titled "Account Activity" with a white oval highlight. Below this is a table with three rows. The first row is "Previous Balance" with a value of "\$XXX.XX". The second row is "Payment Received - Thank you!" with a value of "(\$XXX.XX)". The third row is "Current Balance" with a value of "\$XXX.XX". Below the table is a section titled "Payment Options" which lists four options: Electronic funds transfer, Online, By phone, and Via U.S. Mail. At the bottom of the page, there is a large, tilted text overlay that reads "THIS IS NOT A BILL". In the bottom right corner, there is a page number "Page 2 of 2" and a small number "0001".

Account Activity		
00/00/0000	Previous Balance	\$XXX.XX
00/00/0000	Payment Received - Thank you!	(\$XXX.XX)
00/00/0000	Current Balance	\$XXX.XX

Payment Options

East Street Insurance offers the following payment options:

- Electronic funds transfer by pre-authorizing an automatic withdrawal from your bank account
- Online using your bank account, Discover, MasterCard or Visa
- By phone 1-833-327-8787
- Via U.S. Mail

THIS IS NOT A BILL

DOE, JANE 0000000000
00/00/0000

Page 2 of 2
0001